

Gerardo Viviers | 24 May 2023 | RIPE 86

Anti-Abuse Training

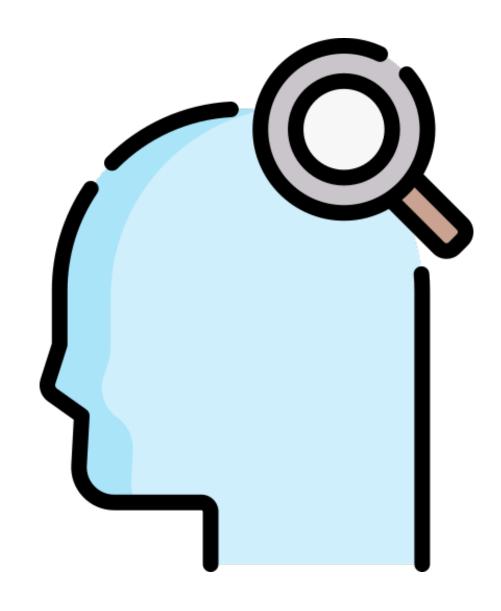
Update for the Working Group



What is the training about?

- The target audience: New LIRs
 - The Internet works because we all coordinate our efforts
 - Newcomers might not know what to do with abuse reports
 - Training is an effective way to provide this knowledge -
 - "Old-timers" might benefit too!

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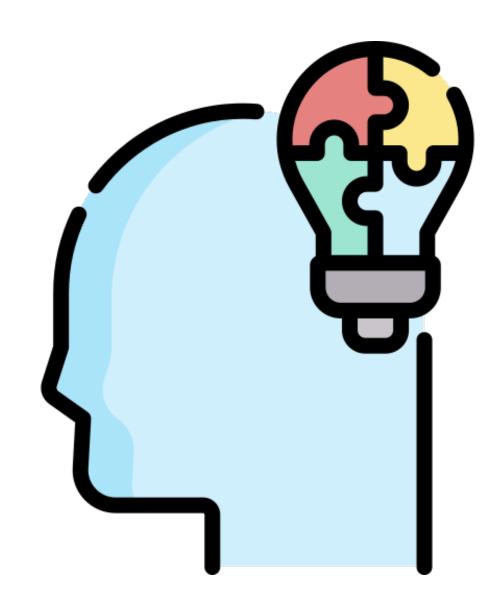


What is the training about?

- First part: Motivation!
 - The challenge of defining "abuse"
 - Why dealing with abuse reports is important for everybody
 - Benefits of action and consequences of inaction -

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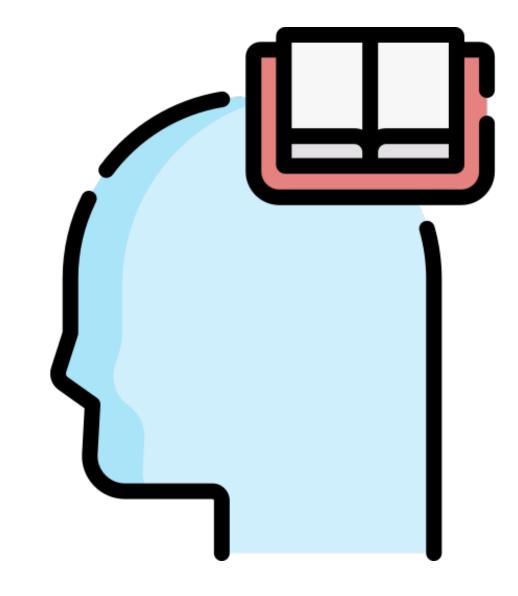
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What is the training about?

- Second part: Instruction!
 - What is an Abuse Desk
 - The abuse handling process
 - Setting up an Abuse Desk
 - Tools and services that help

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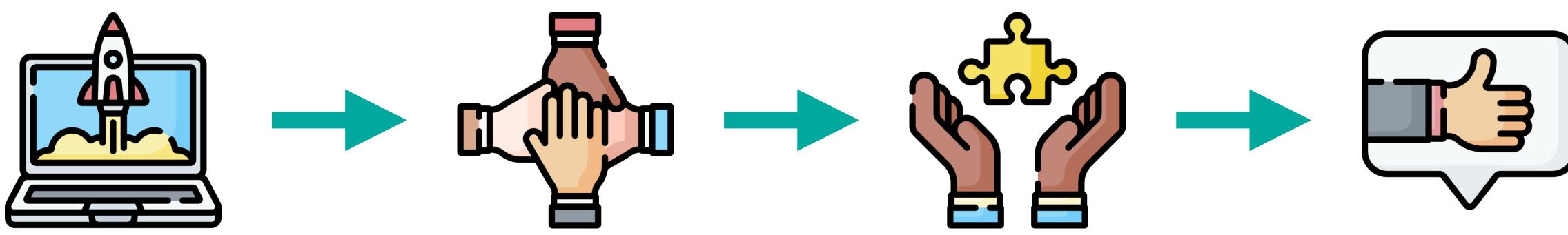




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What's happened since RIPE 85?

- The first webinar was delivered in January 2023
- Updates made to material based on feedback
- The second webinar was delivered in April 2023



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Good to know...

We received positive feedback!

This gives us the confidence to continue!

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So now... What?

- We continue delivering the webinar
- Gather feedback from participants
- Evaluate and update as we go

• We presented the training at the PLNOG 31 in Krakow, Poland

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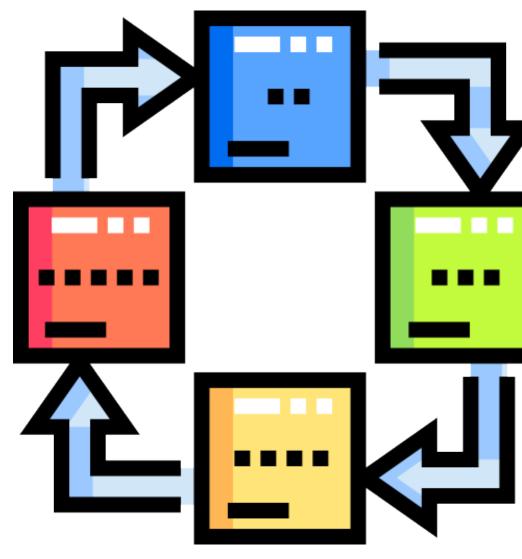


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Questions

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